



Returns and Refunds Policy

Thank you for purchasing the Surgi-Sign Marking System and joining us on our mission to end wrong site errors! We think you'll agree the Surgi-Sign greatly improves surgical site verification by combining the simplicity of a checklist with the power of team engagement.

We believe the Surgi-Sign Marking System is the best defense against this devastating error and we want you to think so too. If you are not entirely satisfied with your purchase for any reason, we're here to help.

Return Process

Our products can be returned within 30 days of the original purchase of the product for a full refund of the purchase price.

To be eligible for a return, please make sure that:

- The product was purchased in the last 30 days
- The product is in its original shipping package
- The product is isn't used, damaged, or missing any individual kits (there should be 100)
- You have the receipt or proof of purchase

You obtained a Return Merchandise Number (RMN). You can obtain an RMN by contacting us by email: wade@surgisign.com

Only products that meet these criteria will be considered for return.

Send the product in its original shipping package along with the receipt or proof of purchase and the RMN number, to:

OR-6 LLC
Attn: Dr. Wade Goolishian
100 Independence Drive, Suite 216
Hyannis, MA 02601

Shipping charges

Shipping charges incurred in connection with the return of a product are non-refundable. You are responsible for pre-paying the costs of shipping to and from the company and for the risk of loss of or damage to the product during return shipping to OR-6, LLC.

Damaged or Defective Products

We take great pride in the design and manufacturing of the Surgi-Sign Marking System.

If you received a damaged or defective product, please notify Dr. Wade Goolishian at 868-888-7222 ext. 3 for immediate assistance.

Contact us – we are listening!

We're on a mission to end wrong site errors but we can't do it without your help. If you have any comments, questions or experience any difficulties using the Surgi-Sign Marking System, please let us know. If you have any questions about our Returns and Refunds Policy, we're listening. You may contact us by email: wade@surgisign.com or by calling Dr. Wade Goolishian at 868-888-7222 ext. 3.